

Latimer, Becky

**From:** Latimer, Becky  
**Sent:** Tuesday, February 4, 2020 10:48 AM  
**To:**  
**Subject:** 2019-290-WS

290238

Dear William Foltz,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
Becky Latimer

2019-290-WS

**Campbell, Chad**

**From:** noreply@noreply.sc.gov  
**Sent:** Friday, January 31, 2020 3:06 PM  
**To:** \_RegStaff - Complaints Distribution Group  
**Subject:** [External] Consumer Complaint/Inquiry Form

A Utility Consumer Complaint/Inquiry Form has been submitted.

To view the submission, go to:

## Complainant Information:

First Name: William

Last Name: Foltz

Address Line 1: \_\_\_\_\_

Address Line 2: \_\_\_\_\_

City: West Columbia

State: SC

Zip Code: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

## Complaint Information:

What utility/company is your complaint regarding? Blue Granite

What is your account number?

Are you an authorized contact person for the account? [Y/N]

Outline complaint: The proposed increase is exhorbitant. I'm sure that none of the people pushing it have ever had to live on a small, fixed income.

Outline results in making this complaint: That the increase will at least be reduced.

**Easterling, Deborah**

---

**From:** Watts, Victoria  
**Sent:** Monday, February 3, 2020 9:36 AM  
**To:** PSC\_Contact  
**Subject:** Consumer Complaint/Protest - Blue Granite  
**Attachments:** William Foltz 2.3.20.pdf

Attached you will find a Protest Letter from Mr. William Foltz which was received in our office on January 31, 2020. Please post to DMS.

*Victoria L. Watts*

Paralegal  
SC Office of Regulatory Staff  
1401 Main Street, Suite 850  
Columbia, SC 29201  
Email: [vwatts@ors.sc.gov](mailto:vwatts@ors.sc.gov)  
Tel: (803) 737-0868

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, proprietary, and/or privileged material. Any review, transmission, dissemination or other use of, or taking any action in reliance upon this information, by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers. Thank you.

**Easterling, Deborah**

---

**From:** Easterling, Deborah  
**Sent:** Wednesday, February 5, 2020 10:57 AM  
**To:** 'Michael Kuntz'  
**Subject:** RE. [External] No Water / Sewer Rate Increase!

Dear Mr. Kuntz,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling  
 Executive Assistant

**From:** Michael Kuntz <[Michael.Kuntz@psc.sc.gov](mailto:Michael.Kuntz@psc.sc.gov)>  
**Sent:** Wednesday, February 5, 2020 7:48 AM  
**To:** PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>  
**Subject:** [External] No Water / Sewer Rate Increase!

Please see the attached complaint form.



Protestant  
2019-290-WS

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Text PSCAGENDAS to 39492

To receive an alert when Meeting Agendas are released

## Individual Complaint Form

Date\*: 02/05/2020

### Complainant or Legal Representative Information: \* Required Fields

Name \* Michael Kuntz  
Firm (if applicable) \_\_\_\_\_  
Mailing Address \* \_\_\_\_\_  
City, State Zip \* Greenville SC 29609 Phone \* \_\_\_\_\_  
E-mail \_\_\_\_\_

Name of Utility Involved in Complaint: \* Blue Granite Water Company

### Type of Complaint (check appropriate box below.) \*

- |   |  |  |   |
|---|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments                                    | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate    | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service                                     | <input type="checkbox"/> Payment Arrangements              | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue       |
| <input type="checkbox"/> Service Issue  | <input type="checkbox"/> Meter Issue                       |  |   |
| <input checked="" type="checkbox"/> Other (be specific) <u>Proposed Rate Increase</u> |  |  |   |

Have you contacted the Office of Regulatory Staff (ORS)? \* ☐ Yes ☒ No Name of ORS Contact: \_\_\_\_\_

### Concise Statement of Facts/Complaint: \* (This section must be completed. Attach additional information to this page if necessary.)

I am retired and on a fixed income. Utility costs already make up a large portion of my household budget. If the proposed rate increase is approved, I will be forced to choose between paying for these services or other necessities like food and prescriptions. I cannot afford another increase in my monthly bill.

### Relief Requested: \* (This section must be completed. Attach additional information to this page if necessary.)

**\*\*I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☒ YES ☐ NO

STATE OF SOUTH CAROLINA )  
COUNTY OF \_\_\_\_\_ )

### VERIFICATION

Complainant's Signature \* (MUST BE SIGNED, DO NOT PRINT)

I, \_\_\_\_\_ Complainant's Name \* verify that I have read my complaint filed on \_\_\_\_\_ Date \*

and know the contents thereof, and that said contents are true.

Complainant's Signature \* (MUST BE SIGNED, DO NOT PRINT)

### Internal Use Only

Processed By	Date
H.E.	

**Easterling, Deborah**

---

**From:** Easterling, Deborah  
**Sent:** Wednesday, February 5, 2020 10:53 AM  
**To:** Jennifer Stork  
**Subject:** RE: [External] Letter of Protest Final.pdf

Dear Ms. Stork,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling  
 Executive Assistant

**From:** Jennifer Stork <[jstork@psc.sc.gov](mailto:jstork@psc.sc.gov)>  
**Sent:** Tuesday, February 4, 2020 11:23 PM  
**To:** PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>  
**Subject:** [External] Letter of Protest Final.pdf

Sent from my iPhone



Save as PDF file and Email form  
to: [contact@psc.sc.gov](mailto:contact@psc.sc.gov)

\* Required Fields

**Letter of Protest**  
**Docket No. 2019-290-WS**

Date: \* 2/4/2020

**Protestant Information:**

Name \* Jennifer Lynn Stork

Mailing Address \*

City, State Zip \* Lexington SC 29072

Phone

E-mail

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding?** (This section must be completed. Attach additional information if necessary.)

I am a customer of Blue Granite Water. I reside in Lexington County and have lived in my current home for approximately 20 years.

**2. Please give a concise statement of your protest. \*** (This section must be completed. Attach additional information if necessary.)

I am protesting a monthly rate increase on water and sewage. I currently pay approximately \$110/month for these services. I am a household of 1 adult and 2 children. We do not use water excessively. Even when I moved away for a year and a half in 2006-2008 and turned the main water valve off I still had a \$60/month bill. I can not imagine any circumstance that would necessitate such a dramatic increase in an already overcharged monthly bill. I feel as if Blue Granite Water is taking advantage of the fact that I have no other option if I want water and sewer utilities at my residence. This isn't right. Please stop them or provide me with an affordable alternative.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

No. Not unless I have to. Not unless it will truly make a difference in the outcome. I am a single mother. I work 6-7 days a week and have no family to assist me with my children.

Signature Required: Jennifer Lynn Stork